

[40101/02201]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s) : Calvin WHITE
Serial No. : 09/888,955
Filing Date : June 25, 2001
For : SYSTEM AND METHOD FOR DETERMINING THE ROOT CAUSE OF A FAILURE
Group Art Unit: : 2122
Examiner : Chuck O. Kendall

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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By:  Date: February 27, 2004
Michael J. Marcin (Reg. No. 48,198)

AMENDMENT TRANSMITTAL

SIR:

Transmitted herewith please find an Amendment in response to the Office Action mailed November 5, 2003 for filing in the above-identified application.

The Commissioner is hereby authorized to charge one-month extension fee in the amount of \$110 to the deposit account of **Fay Kaplun & Marcin, LLP**, Deposit Account No. 50-1492. A copy of this paper is enclosed for that purpose. If any further fees are required, please use the deposit account.

Respectfully submitted,

Dated: February 27, 2004
By: 
Michael J. Marcin, Reg. No. 48,198

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TO : Ex. Chuck O. Kendall

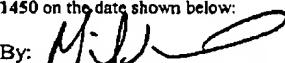
FROM : Michael J. Marcin

DATE : February 27, 2004

SUBJECT : U.S. Patent Application
For: *System and Method*
for Determining the Root Cause of a Failure
Serial No.: 09/888,955 filed on June 25, 2001
Our Reference: 40101/02201

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Date: February 27, 2004

NUMBER OF PAGES INCLUDING COVER : 17

MESSAGE:

Dear Examiner Kendall:

Attached hereto is a Transmittal along with a Response to Office Action for filing by facsimile in the above-identified application

If you have any questions, please do not hesitate to contact me at 212-619-6000 ext. 204.

Sincerely,

Michael J. Marcin

IF ANY PAGES WERE NOT RECEIVED OR ARE ILLEGIBLE, PLEASE CALL (212) 619-6000 AS SOON AS POSSIBLE

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